



Consulting Services

With 25+ years of industry leadership, HealthNET can deliver the Epic certified expertise you need to take full advantage of your Epic enterprise system.

QUALIFICATIONS

Our tenured Epic certified consultants have certifications in multiple Epic applications and are of the highest caliber in the industry. We bring to the table seasoned consultants with leadership, clinical, financial, and IT experience. We take the time to ensure that our consultants are also well versed in critical analytical thinking and operational improvement. These skills enhance their ability to implement software with an eye for cross-application functionality. Our consultants are experienced in Epic methodology, and many are certified Project Management Professionals (PMPs®). HealthNET has the skilled expertise you need to maximize adoption and optimize the use of your new Epic platform.

IMPLEMENTATION AND OPTIMIZATION SERVICES

HealthNET's implementation and optimization services span the entire care continuum and include:

- ◆ **Project Management** — Of both Epic and non-Epic activities, as well as vendor management and TCO budgeting.
- ◆ **Design & Discovery** — Ensuring decisions align with best practices, Epic methodology, and your health system's needs.
- ◆ **Interoperability** — Design, programming, and testing to ensure smooth operations across your health system.
- ◆ **Data Migration Strategy** — Ensuring legacy data is available in your new environment in a clean and accurate fashion.
- ◆ **Testing** — Supports multiple cycles of testing that cover unit, integrated, capacity, and end user acceptance.
- ◆ **Training** — Ensuring users are efficient and comfortable.
- ◆ **Cutover Planning** — Comprehensive, starting in advance of go-live and including post-live activities.
- ◆ **Reporting / Analytics** — With a focus on automating processes rather than replicating old reports and procedures.

HealthNET has a successful track record of assisting clients with large-scale and complicated Epic enterprise system implementations. **SAMPLE EPIC ENGAGEMENTS:**

Lahey Health System

HealthNET provided resources for several Epic implementations across this academic health system's hospitals and ambulatory centers, including program and project managers, IT and HR resources, planning and analytical application support, blood bank implementation with interfaces to Epic. Managed the optimization effort and coordinated 3rd party applications and contracting.

Eskenazi Health

We provided IT strategy, system selection, advisory, and implementation services to this public sector academic medical center with multiple ambulatory and behavioral health centers across the county. During its implementation, HealthNET provided project managers, Epic applications consultants, Bridges interface expertise, data conversion and archiving assistance.

Singing River Health System

We provided system selection and contracting with Epic, as well as implementation of all Epic modules for this two-hospital health system with nine ambulatory clinics. Conversion from mainly McKesson and eClinicalWorks ambulatory EHR. Project Director for entire Epic implementation project. Led Epic certified trainers program and managed training for clinical systems.